

NASPO ValuePoint Master Agreement Training Catalog

CONSULTING AND MANAGEMENT SERVICES AND PROFESSIONAL DEVELOPMENT PROGRAMS

NASPO ValuePoint Master Agreement Number:

E194-73092-MA2188

Contract Effective: 6/27/2016 – 6/30/2019

Dated: 8/31/18

Training for Procurement Professionals

- *Project Management*
- *Agile Practitioner*
- *Business Skills*
- *Contract Management*

NASPO ValuePoint Master Agreement E194-73092-MA2188

NASPO ValuePoint Training Catalog

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TwentyEighty Strategy Execution NASPO ValuePoint Training Catalog

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CONSULTING SERVICES	
Title	TwentyEighty Strategy Execution Daily Rate
Technical Writer	\$350
Administrative Assistant*	\$525
Engagement Coordinator*	\$600
Graphic Designer*	\$650
Senior Engagement Coordinator	\$700
Software Developer*	\$750
Engagement Manager	\$800
Product Development Project Manager	\$825
Production Solutions Specialist	\$850
Editor	\$875
Senior Engagement Manager	\$950
Marketing Manager	\$975
Instructional Designer	\$1,050
Curriculum Solutions Manager	\$1,250
Consultant I	\$1,450
Consultant II	\$1,595
Senior Consultant	\$1,995
Subject Matter Expert	\$2,250
Principal Consultant	\$2,750

Day rates are based on an 8 hour day. Upon mutual agreement, TwentyEighty Strategy Execution and the client agency may agree to negotiate an hourly rate for some of the above labor categories which reflect 1/8th of the daily rate rounded up to the next whole dollar.

Position descriptions and education and experience requirements follow.

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Labor Category	Labor Category Description	Experience	Education
Technical Writer	Provides broad knowledge and management of training materials; assists in coordination and execution of the program.	Three (3) years related experience in technical writing.	Undergraduate degree in related field.
Administrative Assistant	Provides administrative and project support. Position has a wide range of responsibilities that include working with Microsoft Office Suite, drafting business correspondence, creating financial reports, and updating contract databases.	Two (2) years related experience in a professional, corporate, or business environment.	Undergraduate degree in related field.
Program Coordinator	Supports the implementation of client projects through the complete engagement lifecycle, which includes communication with clients and use of StratEx resources to fulfill client objectives. Provides support to senior program staff on larger assignments.	Two (2) years of project or account support experience.	Undergraduate degree in related field.
Graphic Designer	Designs/copy layout for visual communications media such as course materials, publications, catalogs, brochures, advertisements, posters and other printed materials.	Two (2) years related experience in graphics design.	Undergraduate degree in related field.
Senior Program Coordinator	Supports the implementation of client projects and programs through the complete engagement lifecycle, which includes communication with clients and use of StratEx resources to fulfill client objectives. Independently leads multiple small projects and supports Program Managers on larger assignments.	Two (2) years of project management experience.	Undergraduate degree in related field.
Software Developer	Creates, integrates and customizes software programs that support online services for both internal and external customers.	Five (5) years related experience.	Undergraduate degree in related field.
Program Manager	Supports the implementation of client projects through the complete engagement lifecycle, which includes communication with clients and use of StratEx resources to fulfill client objectives. Successfully leads multiple projects simultaneously with multiple clients; supervises senior consultants, consultants and analysts. Also supports projects on site, and demonstrates both solid project management and technical expertise.	Three (3) years of project management experience.	Undergraduate degree in related field.
Product Development Project Manager	Professional with extensive project management experience that provides a portfolio perspective of all projects to senior stakeholders and communicates portfolio status and resource utilization/availability. Maintains project management standards and ensures effective and efficient project management throughout the product development life cycle.	Six (6) years related experience.	Undergraduate degree in related field.
Production Solutions Specialist	Creates and formats a variety of reference materials, publications, proposals, marketing collateral, sales presentations, and support documentation. Possesses the ability to perform complex formatting in multiple software applications, detailed layout and design, and off-site digital printing.	Three (3) years of experience in document layout and production.	Undergraduate degree in related field.
Editor	Works on a variety of education products including courseware for the classroom, virtual classroom, and e-training courses, publications, presentations, and support documentation. Proofreads and edits print and electronic versions of course materials for grammatical correctness, format, consistency, and adherence to professional standards, conventions, and style.	Three (3) years of experience copy-editing technical materials, preferably in a corporate training environment.	Undergraduate degree in related field.
Senior Program Manager	Supports the implementation of client projects and programs through the complete engagement lifecycle, which includes communication with clients and use of StratEx resources to fulfill client objectives. Successfully manages a mix of projects, including large, complex, multi-dimensional projects and client engagements, supervising senior consultants, consultants and analysts. Also supports projects on site, delivers value-added services and demonstrates both solid project management and technical expertise.	Five (5) years of project management experience. Three (3) years of business process improvement experience preferred.	Undergraduate degree in related field; holds a professional certification in Project Management.
Marketing Manager	Responsible for planning and executing marketing campaigns that raise awareness of professional development training programs for external clients.	Five (5) years related experience.	Undergraduate degree in related field.

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Labor Category	Labor Category Description	Experience	Education
Instructional Designer	Professional with knowledge and experience in Instructional Systems Design and adult learning methodologies; supports and manages course development and maintenance projects for synchronous instructor-led and online training materials as well as asynchronous online training materials.	Three (3) years of experience developing adult education/training courses.	Undergraduate degree in related field.
Curriculum Solutions Manager	Professional with knowledge and experience in Instructional Systems Design (ISD) and adult learning methodologies; supports and manages course development and maintenance projects for client-customized, instructor-led and online training materials.	Four (4) years of experience developing adult education/training courses.	Undergraduate degree in related field.
Consultant I	Supports various assignments which include conducting studies and resolving management problems . Assists with the implementation and delivery of strategies that improve professional development programs.	Two (2) years of experience in a training, consulting or project management environment.	Undergraduate degree in related field.
Consultant II	Supports various assignments which include conducting studies and resolving management problems particularly related to the development of professional improvement solutions (training and workplace tools). Assists with the implementation and delivery of actionable strategies that improve the performance and profitability professional development programs. Responsible for coordinating and collaborating across the several disciplines typically involved in a project and ensures measurement requirements and deliverables are properly scoped and deployed.	Four (4) years of experience in a training, consulting or project management environment.	Undergraduate degree in related field and professional certificates in related fields.
Senior Consultant	Responsible for assignments which include employing novel approaches to conducting high-level studies and resolving complex management problems. Develops, analyzes, evaluates and advises on methods and techniques that improve management functions. Implements and delivers actionable strategies that improve professional development programs. Assists in presenting insights, conclusions and proposals to internal team leaders .	Seven (7) years of experience in a training, consulting or project management environment.	Undergraduate degree in related field and professional certificates in related fields
Subject Matter Expert	Practitioner with a broad set of work experiences and “gravitas” in subject matter area. Possesses both breadth and depth of knowledge/expertise to identify, analyze, and solve client issues as related to core products and services, including Project Management (PM), Business Analysis (BA), Contract Management (CM), Program Management, Business Skills, Leadership Skills or any combination of these.	Eight (8) years “hands-on” experience in the subject matter being taught or in the specific discipline required for the project.	Advanced degree in related field and professional certifications in related fieldsd.
Principal Consultant	Responsible for assignments which include employing novel approaches to conducting high-level studies and resolving complex managementproblems . Individually develops, analyzes, evaluates and advises on methods and techniques that improve management functions. Manages and directs responsibilities of junior staff members assigned to the effort. Oversees the implementation and delivery of strategies that improve professional development programs. Responsible for daily management and communication to various clients and agency team members. Duties also include a range of requirements from the presentation of our organization’s analytic and performance management capabilities to the development of proposed approaches and methodologies	Ten (10) years of overall senior leadership experience in a training, consulting or project management environment.	Advanced degree in related field and/or professional certifications in related fields
<p>Formal training in the area of expertise may be substituted for experience on a one-to-one basis.</p>			
<p>Experience may be substituted for degree requirements as follows: 4 years of experience for a bachelors degree; 3 years of additional experience for a masters degree; 3 additional years of experience for a doctoral degree (i.e., if someone had a high school diploma, he/she would require 10 years of related experience above the experience requirements for that particular labor category requiring a doctoral degree).</p>			

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SURVEY SERVICES

Item	Quantity	Government Price
Knowledge and Skills Assessments* - <i>Appraise Tools:</i> <i>PMAppraise® (PMC-CVL)</i> <i>BAAppraise® (BAP-DCW)</i>	10-49	\$14.21
	50-99	\$12.80
	100-499	\$11.37
	500-999	\$9.96
	1,000 and over	\$8.53
StartPoint™ Competency Assessment Tool for Project/Program Management Professionals (Product Code: PMC-DSH)	Individual License	\$100
	Area Site License (up to 100 assessments)	\$7,500
	Corporate/Agency License (up to 250 assessments)	\$16,250

TwentyEighty Strategy Execution’s PM Knowledge and Practice Survey™ (KNP) assessment is an online, survey based assessment tool that looks at the three dimensions of project performance:

- What is known
- What is done
- What is the perception of organizational support

TwentyEighty Strategy Execution provides an independent, third party analysis and report based on the survey responses on a project by project basis. The report is a comprehensive view of organizational capabilities. It also identifies improvement activities that will have the largest positive impact on the project(s) with minimal disruption.

Single Project Survey and Report (With up to 30 hours support-NSP)	\$7,500
Triple Project Survey and Report (With up to 65 hours support-NSP)	\$16,250
Corporate/Agency Multi Project and Report Package (With up to 160 hours support-NSP)	\$40,000

* Additional effort and fees are required for reporting support and adjunct consulting and must be obtained utilizing the labor categories and labor rates above. (Product Code: 701)

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PROJECT MANAGEMENT CURRICULUM

Course Title (Instructor Led Delivery)	Number of Days	Price per Student 15–19 Students	Price per Student 20 or More Students
Aligning Project Management with Organizational Strategy (PMC-DDN)	3	\$750	\$610
Business Process Analysis, Innovation and Design (PMC-DNG)	3	\$910	\$760
Contract Management Principles and Practices (PMC-DF3)	3	\$910	\$760
Introduction to Project Management (PMC-DD4)	2	\$819	\$740
IT Risk Management (PMC-DBP)	3	\$910	\$760
Leading Complex Projects (PMC-DFZ)	3	\$910	\$760
Managing IT Projects (PMC-DBR)	3	\$910	\$760
Managing Projects (PMC-CPM)	3	\$910	\$760
Negotiation Skills for Project Managers (PMC-CW3)	3	\$910	\$760
PMP™ Exam Power Prep Plus (PMC-GRC)	5	\$1950	N/A
Program Management (PMC-DK4)	3	\$910	\$760
Project Leadership, Management and Communications (PMC-DBQ)	3	\$910	\$760
Project Management Applications (PMC-BTP)	3	\$910	\$760
Project Planning, Analysis and Control for Government (PMC-GTM)	4	\$910	\$760
Quality for Project Managers (PMC-CTM)	3	\$910	\$760
Rapid Assessment and Recovery of Troubled Projects (PMC-CVR)	3	\$910	\$760
Requirements Management: A Key to Project Success (PMC-CVG)	3	\$910	\$760
Risk Management (PMC-CTL)	3	\$910	\$760
Scheduling and Cost Control (PMC-BVZ)	4	\$910	\$760
Unlocking the Power of EVM (PMC-DGX)	2	\$819	\$740
Writing Statements of Work: The Heart of Any Contract (PMC-CWN)	3	\$910	\$760

AGILE PRACTITIONER CURRICULUM

Course Title (Instructor Led Delivery)	Number of Days	Price per Student 15–19 Students	Price per Student 20 or More Students
Agile Overview for Executives and Leaders (AGX-D58)	2	\$819	\$740
Agile Practices for Product Owners (AGX-D59)	2	\$819	\$740
Agile Projects: Keys to Getting Started (AGX-D77)	3	\$910	\$760
Continuous Improvement with Lean and Kanban (AGX-GWF)	1	\$510	\$460
Delivering Agile Projects with Scrum (AGX-D54)	2	\$819	\$740
Developing Agile Requirements (AGX-D55)	2	\$819	\$740
Estimating and Planning Agile Projects (AGX-D56)	2	\$819	\$740
Fundamentals of DevOps (AGX-GTT)	2	\$819	\$740
Fundamentals of Lean and Agile (AGX-GTB)	1	\$510	\$460
Iterative Delivery with Scrum and Kanban (AGX-GWB)	1	\$510	\$460
Lean and Agile Project Management (AGX-GWD)	2	\$819	\$740
Project Portfolio Management Using Agile (AGX-D62)	3	\$910	\$760

Additional Agile courses may be found under Specialized Workshops.

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BUSINESS REQUIREMENTS ANALYSIS CURRICULUM

Course Title (Instructor Led Delivery)	Number of Days	Price per Student 15–19 Students	Price per Student 20 or More Students
Analyzing Benefits & Refining Solutions (BAP-GST)	2	\$819	\$740
Business Data Modeling (BAP-DWL)	3	\$910	\$760
Business Process Modeling (BAP-DWM)	3	\$910	\$760
Defining Business Needs & Solution Scope (BAP-GSS)	3	\$910	\$760
Developing Use Cases (BAP-D2J)	3	\$910	\$760
Eliciting & Managing Requirements (BAP-GSR)	3	\$910	\$760
Enterprise Business Analysis (BAP-GSW)	3	\$910	\$760
Facilitation Techniques for Business Analysis (BAP-GSV)	2	\$819	\$740
Fundamentals of Business Analysis (BAP-GSQ)	2	\$819	\$740
Testing Techniques for Tracing and Validating Requirements_(BAP-DK6)	3	\$910	\$760

BUSINESS SKILLS CURRICULUM

Course Title (Instructor Led Delivery)	Number of Days	Price Per Student 15-19 Students	Price Per Student 20 or More Students
Budget and Financial Management (BUS-DMY)	3	\$910	\$760
Coaching and Mentoring for Improved Performance (BUS-DFR)	3	\$910	\$760
Communicating Up: Winning Strategies for Executive Conversations (BUS-D2Q)	2	\$819	\$740
Critical Thinking and Problem Solving (BUS-DFN)	3	\$910	\$760
Establishing a Business Mindset (BUS-DFL)	3	\$910	\$760
High-Impact Communication (BUS-DFM)	3	\$910	\$760
Taking Charge of Organizational Change (BUS-DFS)	3	\$910	\$760

VENDOR MANAGEMENT FOR PROJECT MANAGERS

Course Title (Instructor Led Delivery)	Number of Days	Price Per Student 15-19 Students	Price Per Student 20 or More Students
Eliciting and Documenting Vendor Requirements (CCM-GCR)	2	\$800	\$740
Improving Communications with Vendors (CCM-GLN)	2	\$800	\$740
Managing Service-Level Agreements (CCM-D35)	3	\$910	\$760
Vendor Performance Management (CCM-GCQ)	3	\$910	\$760

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CONTRACT MANAGEMENT CURRICULUM			
Course Title (Instructor Led Delivery)	Number of Days	Price Per Student 15-19 Students	Price Per Student 20 or More Students
Advanced Source Selection (GCP-GVR)	2	\$720	\$665
Applied Administration of Government Contracts (GCP-DPG)	3	\$800	\$740
Contract Closeout (GCP-DCG)	2	\$720	\$665
Contract Pricing (PRO-BFW)	4	\$1,025	\$965
COR Level I Training (GCP-DYY)	1	\$445	\$415
COR Level II Training (GCP-DYL)	5	\$1,025	\$965
Cost Estimating (GCP-CMB)	2	\$720	\$665
FAR Part 15: Negotiated Acquisition (GCP-DMM)	2	\$720	\$665
Federal Appropriations Law (GCP-BLM)	3	\$800	\$740
Federal Contracting Basics_ (PRO-BLQ)	4	\$1,025	\$965
Federal Supply Schedule Contracting (GCP-GTG)	2	\$720	\$665
Government Contract Law (GCP-BPB)	4	\$1,025	\$965
International Contracting (GCP-BPQ)	3	\$800	\$740
Managing Cost-Reimbursement Contracts (GCP-BQR)	3	\$800	\$740
Managing Performance-Based Service Awards (GCP-DDT)	3	\$800	\$740
Market Research and Commercial Item Acquisition (GCP-DH9)	2	\$720	\$665
Negotiation Strategies and Techniques (PRO-BRR)	4	\$1,025	\$965
Operating Practices in Contract Administration (PRO-BSC)	4	\$1,025	\$965
Performance-Based Acquisition: Preparing Work Statements (GCP-DH7)	3	\$800	\$740
Project Management for Contracting Professionals (GCP-CQG)	4	\$1,025	\$965
Simplified Acquisition (GCP-CCY)	3	\$800	\$740
Source Selection: The Best-Value Process_ (PRO-BWM)	4	\$1,025	\$965
Subcontract Management in Government Contracting(GCP-DKF)	3	\$800	\$740

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SPECIALIZED WORKSHOPS

Specialized Workshops are tailored to the client's specific requirements. More extensive customization is available, using appropriate labor categories from this Price List, to be negotiated directly with the client and delivery days may be accelerated based on client requirements. The following specialized workshops are available on-site only:

Course Title (Instructor Led Delivery)	Number of Days	Price Per Student 15-19 Students	Price Per Student 20 or More Students
Acquisition Strategy & Planning WORKSHOP (PMC-GQQ)	2	\$800	\$740
Design- Build Contracting WORKSHOP (PMC-GQL)	2	\$800	\$740
DevOps Deep Dive Workshop (AGX-GWG)	3	\$910	\$760
Government Cost Accounting WORKSHOP (PMC-GQR)	2	\$800	\$740
ITIL Workshop (ITP-GPH)	3	\$910	\$760
Managing Outsourcing Contracts WORKSHOP (PMC-GQJ)	3	\$910	\$760
MS Project in Government Workshop (PMC-GPJ)	1	\$445	\$415
MS Project Server in Government Workshop (PMC-GPK)	1	\$445	\$415
PMO Program Portfolio Workshop (AGX-GWH)	3	\$910	\$760

BUSINESS ANALYSIS & PROJECT MANAGEMENT ON LINE CURRICULA

Course Title (eTRAINING DELIVERY)	Price for 42 day Individual Right to Use License for TwentyEighty Strategy Execution Hosted eTraining delivery
Business Process Modeling (BAP-e-DWM)	\$925
Contract Management Principles and Practices (PMC-e-DF3)	\$925
Developing Use Cases (BAP-e-D2J)	\$925
Foundations of Business Analysis (BAP-e-DJ9)	\$925
How to Gather and Document User Requirements (BAP-e-CYJ)	\$925
IT Risk Management (PMC-e-DBP)	\$925
Managing IT Projects (PMC-e-DBR)	\$925
Managing Projects (PMC-e-CPM)	\$925
PMP™ Exam Power Prep (PMC-e-DJ4)	\$925
Project Leadership, Management and Communications (PMC-e-DBQ)	\$925
Project Management Applications (PMC-e-BTP)	\$925
Quality for Project Managers (PMC-e-CTM)	\$925
Risk Management (PMC-e-CTL)	\$925
Scheduling and Cost Control (PMC-e-BVZ)	\$925
Testing Techniques for Tracing and Validating Requirements (BAP-e-DK6)	\$925

TERMS

The Following Information Applies to On-Site, Virtual, and On-line Deliveries

Facilities and Equipment for On-Site Courses:

The client is responsible for all equipment and facilities necessary to be utilized for courses delivered on-site. Should the client not have access to an appropriate facility for the course delivery in the Washington, DC area, TwentyEighty Strategy Execution may provide one of its classrooms in Arlington, VA (Ballston area) and charge the client \$750/day for each classroom utilized. If TwentyEighty Strategy Execution classrooms are not available in the Washington, DC area or if the client desires delivery outside the Washington, DC area and does not have its own facilities, TwentyEighty Strategy Execution will arrange for the facilities and will bill the client at cost plus the addition of a 10% general and administrative overhead fee. In like manner, if the course to be delivered requires computers, printers and/or internet access for the students and the client cannot provide them, TwentyEighty Strategy Execution will arrange for the necessary equipment and bill the client at cost plus a 10% general and administrative overhead fee.

Once the client contractually commits to the delivery of the course and TwentyEighty Strategy Execution's provision of the facility and/or equipment, the client is responsible for any costs incurred by TwentyEighty Strategy Execution associated with facilities and/or equipment, including the general and administrative overhead fee, as applicable, in the event of a cancellation by the client within 30 days of the scheduled course delivery.

Accelerated Program:

At times, Agencies require courses with customized content and abbreviated delivery duration. These Accelerated Program courses are based on the standard course content that is otherwise provided to active practitioners.

TwentyEighty Strategy Execution will, upon mutual agreement, provide Accelerated Program customization at a rate of \$200 per hour in addition to the price for the course and any customized materials.

The delivery duration of Accelerated Program courses will be abbreviated by a maximum of one day from the standard delivery duration. Accelerated Program courses are available for on-site instructor led delivery only.

Accelerated Program courses are priced equal to courses of the same duration within the same curriculum set. In all Accelerated Program cases, instructor Travel & Living will be an additional cost.

Limited Enrollment Registration Sessions (L Sessions):

Limited Enrollment Registration sessions are hybrid on-site sessions, with TwentyEighty Strategy Execution agreeing to be responsible for a number of the duties typically performed by the client for an on-site session. The on-site client duties that TwentyEighty Strategy Execution will perform, as requested, for L sessions include: a) Individually registering students for the class; b) Individually billing students after course completion, as required; and, c) Inclusion of instructor travel and living expenses related to the session in the establishment of the L session per student tuition rate.

In agreeing to an L session, TwentyEighty Strategy Execution incurs additional cost risk compared to traditional on-site deliveries. This additional risk includes instructor travel and living (T&L) costs in excess of the estimated cost; the risk that fewer than the expected number of students may actually attend the session and the risk that the actual number of students attending may not generate the expected revenue. Given the additional cost and cost risk incurred by TwentyEighty Strategy Execution in agreeing to conduct an L session, the per student tuition price for L sessions are established at \$100 more than the regular on-site 15-19 student price or more than the 20 plus student price for a given course, based on the best estimates of class size negotiated between the client and TwentyEighty Strategy Execution. The cost per student shall not be re-adjusted after the session if more than the expected number students attend. TwentyEighty Strategy Execution reserves the right to cancel an L session if less than 80 percent of the expected student attendance has registered within 2 weeks of the session's schedule start date.

To avoid a course cancellation, a client can opt to guarantee a number of attendees acceptable to TwentyEighty Strategy Execution and TwentyEighty Strategy Execution will bill the client for the difference in actual revenue and the client guaranteed amount, if any, after completion of the session. Furthermore, the client and TwentyEighty Strategy Execution may agree to hold an L session with an estimated attendance of less than 15 students. Pricing for such sessions will be established based on revenue that would have been generated in holding a session of 15 students, plus \$100 per student to cover T&L cost. For example, a 2 day on-site CM course with 15 students would generate $800 \times 15 = \$12000$ in revenue plus T&L costs. If the client and TwentyEighty Strategy Execution agree to an L session for a two day CM course with an estimated 12 students, the cost per student would be \$1,000 (to recover the tuition costs of a 15 student minimum) plus \$100 per student to cover the T&L cost. As above, the client agrees the cost per student in an L session will not be adjusted after the delivery to reflect the actual number of students and actual T&L costs.

e-Training Registrations (Licenses):

Registrations under TwentyEighty Strategy Execution's eTraining courses are paid-up individual Right-to-Use licenses to access TwentyEighty Strategy Execution's eTraining courses. TwentyEighty Strategy Execution validates that its eTraining courses are Section 508 (c) compliant. Students are responsible for internet access and any issues related to firewalls in their employer's information technology systems. Pricing in this contract is for Single Individual Licenses and those licenses are valid for 42 days after the student is provided access to the software by TwentyEighty Strategy Execution. Pricing provided includes:

- TwentyEighty Strategy Execution full hosting of the content,
- 24 hour technology support provided by TwentyEighty Strategy Execution; and,
- Registration process managed and supported exclusively by TwentyEighty Strategy Execution.
- Applies to U.S. based e-training deliveries, which is defined as e-training that is registered for, delivered and completed by students physically located in the continental U.S.
- No advance purchase required (i.e., payment is processed at the time of course access vs upfront at course registration)

An agency may order Multiple Seat Licenses under this contract and additional discounts commensurate with the volume of seats ordered will be provided. Multiple seat licenses may cover multiple eTraining courses as well as multiple students identified by the client agency. The agency and TwentyEighty Strategy Execution will negotiate the period of time that the multiple licenses are valid, up to one year in duration. Once the client has identified an individual authorized to register under a multiple seat license and the student has been provided access to a course, the student has 42 days to complete it.

Virtual Classroom Training:

At the option of the client, all classes can be delivered via virtual classroom. The instructor and participants communicate on line instantly (synchronously) via microphone and text-chat. There is no additional fee for TwentyEighty Strategy Execution provided remote conferencing technology platform. When using TwentyEighty Strategy Execution provided remote conferencing platform, additional fees may be applied when TwentyEighty Strategy Execution provided technical support is required to resolve user related, communications, firewall, client or local device issues. These fees will be calculated using the labor categories in 874-1 based actual hours worked.

At the option of the client, the government may provide remote conferencing technology platform and associated technical support



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